

# SIX IN A ROW FROM SF AIRLINES

## 順豐航空六度嘉許

SF Airlines has once again presented Hactl with its “Best Business Partner” award. It’s the sixth year in a row that Hactl has received the honour from the freighter operator.

Hactl has been handling SF ever since it first served Hong Kong back in 2010. Initially, Hactl provided terminal services only, and this was extended in 2013 to include ramp handling and documentation. During 2020, Hactl also stepped into the breach when SF staff were not permitted to visit Hong Kong due to anti-COVID measures—managing their entire loading and unloading operations on behalf of the airline.

SF—which is a division of S.F. Holding—operates two to three flights daily using B747, B767 and B757 freighters, serving Shenzhen (SZX) regularly as well as Ningbo (NGB). It is China’s largest cargo airline, with a fleet of 70 aircraft comprising B747, B767, B757 and B737 types.

香港空運貨站有限公司 (Hactl) 再度獲順豐航空頒發「最佳合作夥伴」榮譽。貨站已連續六年獲得此殊榮。

順豐航空於2010年在香港展開業務，當時Hactl已為其提供貨站處貨服務，繼而於2013年將服務範圍擴展至停機坪及文件處理。而於2020年期間，順豐航空人員一度受疫情限制未能來港，Hactl團隊就肩負起代為監察航機裝卸流程的重任。

順豐航空乃順豐控股旗下子公司，現時以B747、B767及B757貨機每日提供兩至三班往返香港與深圳的定期航班，同時亦提供來往寧波的航班服務。順豐航空擁有70架B747、B767、B757及B737貨機的強大機隊，乃中國機隊規模最大的貨運航空公司。

### Solid and efficient

Says Qiu Zhuo, Head of Station Business Management Division of SF Airlines: “We are delighted once again to bestow this title on Hactl, who richly deserve it for their constant professionalism and support. Despite the continuing challenges of COVID-19, and with rapidly growing demand for our services, Hactl has nevertheless continued to provide a solid and efficient service that helps us maintain our competitive position.”

Hactl Chief Executive Wilson Kwong adds: “It is a great honour to receive this award once again. We fully recognise the importance of on-time flight departures to the SF express operation, which relies on turnarounds being completed within a 45 minute window. It is gratifying that our efforts to continue supporting the SF premium operation have been acknowledged in this way, and we look forward to contributing to their very high standards for many more years to come.”

### 深厚默契

順豐航空航空站業務高級經理邱卓表示：「我們很高興再次頒發此獎項予香港空運貨站，以表揚貨站團隊專業服務水平，以及一直以來對順豐航空的支持。儘管新型冠狀病毒疫情一方面持續對營運構成巨大的挑戰，但同時我們的服務需求快速增長，而貨站團隊於此嚴峻時期仍然提供一貫卓越的處貨服務，協助我們維持高效的服務水平。」

香港空運貨站行政總裁鄺永銓表示：「非常榮幸能再度獲此殊榮。我們十分明白航班準時升降對順豐航空的速遞業務尤為重要，因此貨站團隊務必於45分鐘內完成整個裝卸程序。我們感到特別鼓舞的是團隊所作出的努力得到客戶的認同及肯定，未來定必繼續提供優秀處貨服務，協助順豐航空業務持續擴展。」

